

25 March 2020

Dear valued Customers

In response to the President's call for a nationwide lockdown on the 23<sup>rd</sup> of March 2020, we wish to confirm that Dinnermates TVL does fall within the category of Essential and Critical Business Continuity Services.

Specifically, it was mentioned by the President that ***"It will also include those involved in the production, distribution and supply of food and basic goods,..."***.

In accordance with the instructions, we will continue to operate as normal. The full statement by the President can be found here:

[President Ramaphosa's full Coronavirus lockdown speech](#)

The health and safety of our employees is of paramount concern, and by extension that of our customers and suppliers. As such we have instituted additional measures to protect everyone concerned.

Additional COVID-19 measures instituted can be found here:

[COVID-19 Letter to Customers and Suppliers](#)

We remain committed to delivering excellent service to our customers and to work closely with our suppliers during this unprecedented time.

Maintaining communication with our customers is vital, and we can still be reached through the usual channels via:

Phone: 011 032 8600  
Email: [sales@dinnermates.co.za](mailto:sales@dinnermates.co.za)  
Whatsapp: 083 449 0383

We are committed to carry out all instructions by the President to ensure the wellbeing of our staff, their families and the country during this uncertain time.

We ask everyone to please remain calm and inform themselves through official resource channels ONLY. The official resource of the NICD can be found here:

[NICD Website](#)

We wish you and your family health and safety during this challenging period. Should you require any further information, please do not hesitate to contact us.

Kind regards,

The Dinnermates Team